

Low Income Program – Lifeline Assistance

Lifeline is a federal program that helps eligible individuals pay for home telephone or broadband service. Eligible household can receive up to \$9.25 per month in a Lifeline discount. A household applies for the discount through their service provider, such as Perry-Spencer Rural Telephone Cooperative Inc., d/b/a PSC.

Lifeline Assistance

PSC offers qualifying customers a voice or broadband internet lifeline discount. Lifeline is a non-transferable, federal benefit that makes monthly voice or broadband internet service more affordable. The program is limited to one discount per household. **Eligible households may apply the monthly Lifeline discount to either voice service or broadband internet service, but not both.** In order to qualify for Lifeline discounts for broadband Internet services, the service you order from PSC must meet minimum service standards: Upload/download speeds of at least 20/3 Mbps and 1024 GB of data per month. Exceptions do apply in limited circumstances. Lifeline customers also have the option to apply the discount to a service bundle, such as voice service or broadband internet. The Lifeline voice service also includes toll blocking to qualifying customers without charge.

Under PSC's Lifeline service, the current discount per month for each month the customer qualifies are as follows:

Voice Service credit: \$7.25

Broadband Internet Service with speeds greater than 20/3 Mbps: \$9.25

A household is eligible for the Lifeline discount if the customer's annual household income is at or below 135% of the federal poverty guidelines. You may also qualify for the Lifeline program if a customer, a dependent, or the customer's household participates in one or more of the following programs:

Medicaid

Supplemental Nutrition Assistance Program (SNAP)

Supplemental Security Income

Federal Public Housing Assistance (Section 8)

Veterans and Survivors Pension Benefit

For more information or to apply for the Lifeline discount, please contact PSC at 800-511-4899. For more information about this federal benefit, please review the following link:

<https://www.fcc.gov/general/lifeline-program-low-income-consumers>

Updated 05/26/2020